

Dear Business Partner:

Premera Blue Cross, the host plan for members receiving care in Washington State and Alaska, announced yesterday that they were the target of an external cyber-attack affecting 11 million current and former members. The attack was discovered January 9, 2015. The ongoing investigation revealed the actual breach occurred May 5, 2014, and the data that was accessed dates back to 2002.

What Members Were Impacted?

Premera reported that of the 11 million affected members, 4.1 million belonged to other Blue Cross plans. At this time, Blue Cross Blue Shield of Massachusetts does not currently have information on impact to their membership, but they believe it is limited to only those members who received services in Washington and Alaska during that timeframe.

Premera Is Offering Support

Premera is offering two years of free credit monitoring and identity theft protection services through Experian® to everyone who may have been affected. Individuals can begin signing up today by visiting www.premeraupdate.com. Premera plans to mail official notifications to all affected individuals.

What Information Was Accessed?


Blue Cross Blue Shield of Massachusetts member information that was accessed could include name, address, date of birth, member identification number, medical claims information and Social Security number—only if it is part of the member's ID number or patient identifier. However, Premera does not store credit card information for members, so credit card information is not affected by this attack.

Please note that the investigation has not yet determined if any information was removed from its systems or used inappropriately.

Questions?

If you would like more information, please refer to [Premera's website](#) or contact your account executive.

Sincerely,



Jim Blue

CEO, Marsh & McLennan Agency