

AFTER HOURS CLAIMS REPORTING NUMBERS BY CARRIER

If you do not see your carrier number listed below or need urgent assistance with a claims emergency, please call Marsh & McLennan Agency's 24/7 emergency claims reporting service at: (866) 642-8700 OR (908) 412-2980.

Carrier	Phone	Online
ACE American Insurance Co.	(800)433-0385 (Business - Office Hours) (800) 523-9254 (Business - After Hours) (800) 945-7461 (Personal Lines 24-hour)	
American Commerce Insurance Company	(877) 224-5677	https://www.mapfreinsurance.com/b2cwebapp/acic/claimService
American International Group, Inc. (AIG)	(888) 760-9195 Personal Lines Eastern Zone (866) 642-5246 Business Western Zone (877) 802-5246 Business	
Chubb Group of Insurance Companies	(800) 252-4670	http://www.chubb.com/claims/report-a-claim.html
CNA Insurance Companies	(800) 262-2727 (877) 888-6802 - Auto Glass	https://reporting.cnaasap.com/
Cumberland Insurance Group	(800) 232-6992	http://www.cumberlandgroup.com/report-a-claim/online-claims-report
Encompass Insurance	(800) 588-7400	
Firemans Fund Insurance Company	(888) 347-3428	https://www.firemansfund.com/home/policyholders/claim_center/claim-center/index.html#
Franklin Mutual Insurance Co. (FMI)	(800) 842-0551 Option 4	https://www.fmiweb.com/html/claim_form.cfm
Great American Insurance Co. (Equine)	(800) 331-0211 Equine (policy prefix AMP)	AgriBusinessClaims@gaic.com
Great American Insurance Co. (Property & Inland Marine)	(800) 584-0835	http://www.greatamericaninsurancegroup.com/Specialty-Property-Casualty/Pages/Claims.aspx
Harleysville Ins Co of New Jersey	(800) 892-8877	https://www.harleysvillegroup.com/cont/cont_1.html
Hartford Insurance Group	(800) 243-5860 Personal Lines (800) 327-3636 Business (877) 687-1279 - Auto Glass Only (Business & Personal)	http://www.thehartford.com/service/ (refer to Claims Center drop down)
Imperial Fire & Casualty (Flood) aka National General (Flood)	(877) 254-6819	
Integon National Ins Co (Flood) aka National General (Flood)	(877) 254-6819	

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Carrier	Phone	Online
Liberty Mutual Insurance Company	(800) 225-2467 (800) 567-5568 - Auto Glass	
Main Street America	(877) 425-2467	https://www.msagroup.com/policyholder/reportclaimonline.cfm
Mercer Mutual (United Fire Group)	(800) 223-0534 Office Hours (800) 235-8784 After Hour Emergency Claims	https://www.unitedfiregroup.com/policyholders/ClaimInfo/ReportClaim.aspx (NOTE: Claims reported online will not be responded to until the following business day.)
MetLife Auto & Home Group	(800) 842-0830 - Auto Glass	form.html
Narragamsett Bay Insurance Company	(800) 343-3375 Option 2, then 1	http://www.nbic.com/company/report-a-claim.aspx
National General Insurance	(800) 325-1088	https://www.nationalgeneral.com/Claims/ReportClaim/questions.asp
National General Premier (NatGen Premier)	(844) 287-2236	https://www.nationalgeneral.com/Claims/ReportClaim/questions.asp
NJ Skylands (National General/Tower Group)	(877) 729-1925 Personal Lines (800) 638-8957 - Auto Glass	
NYCM Insurance (NY Central Mutual Fire Ins Co.)	(800) 234-6926	https://insurance.nycm.com/claims/quickClaim.nsf/index?OpenForm
Philadelphia Insurance Companies	(800) 765-9749 (877) 443-9893 - Auto Glass Only	https://www.phly.com/claims/reportclaimform.aspx
Progressive Companies	(800) 274-4499	http://www.progressiveagent.com/claims/claims.aspx
Pure Insurance Company	(888) 813-7873	http://www.pureinsurance.com/static/portal-demo/submitclaim.html
Safeco Insurance Company	(800) 332-3226	https://www.glassclaim.com/fnolpages/policyHolder_Info.jsp?inclno=750100 (auto glass)
The Hanover Insurance Company	(800) 628-0250	Refer to 'Claims Services tab) http://www.hanover.com/thg/claims/index.html
Travelers Property Casualty Ins Co	(800) 238-6225	https://secure.travelers.com/claim/Claim-Reporting.aspx
Wright Flood (aka Fidelity Flood)	(800) 725-9472 1st Report	https://www.wrightflood.net/Portal/
Zurich American Insurance Company	(800) 987-3373	https://webclaims.zurichna.com/mainpage.aspx